| SEC Form 4 |
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FORM 4

obligations may continue. See Instruction 1(b).

Check this box if no longer subject to Section 16. Form 4 or Form 5

UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549 STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP

OMB APPROVAL
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| Filed pursuant to | Section 16(a) | of the Securities | Exchange | Act of 1934 |
|-------------------|-----------------|-------------------|--------------|-------------|
| or Section | 30(h) of the In | vestment Compa | any Act of 1 | L940 |

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|--|--|----------|--|--|--|--|--|--|
| 1. Name and Address of Reporting Person [*] Tzitzon Nicholas | | Person* | 2. Issuer Name and Ticker or Trading Symbol ServiceNow, Inc. [NOW] | 5. Relationship of Reporting Person(s) to Issuer (Check all applicable) Director 10% Owner | | | | |
| (Last) C/O SERV | (First) ICENOW, INC. | (Middle) | 3. Date of Earliest Transaction (Month/Day/Year) 11/10/2023 | X Officer (give title Other (specify below) below) Chief Strat & Corp Affairs Ofc | | | | |
| 2225 LAW | SON LANE | | 4. If Amendment, Date of Original Filed (Month/Day/Year) | 6. Individual or Joint/Group Filing (Check Applicable Line) | | | | |
| (Street) | | | | X Form filed by One Reporting Person | | | | |
| SANTA CI | LARA CA | 95054 | | Form filed by More than One Reporting Person | | | | |
| (City) | (State) | (Zip) | Rule 10b5-1(c) Transaction Indication | | | | | |
| | | | Check this box to indicate that a transaction was made pursuant to a contract, instruction or written plan that is intended to satisfy the affirmative defense conditions of Rule 10b5-1(c). See Instruction 10. | | | | | |
| | Table I - Non-Derivative Securities Acquired. Disposed of, or Beneficially Owned | | | | | | | |

| 1. Title of Security (Instr. 3) | 2. Transaction Date (Month/Day/Year) | 2A. Deemed Execution Date, if any (Month/Day/Year) | 3. 4. Securities Acquired (A) or Transaction Disposed Of (D) (Instr. 3, 4 and 5) 8) Code (Instr. 3) | | | 5. Amount of Securities Beneficially Owned Following Reported | 6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4) | 7. Nature of Indirect Beneficial Ownership (Instr. 4) | | |
|---------------------------------|--|---|---|---|-------------------|---|---|---|---|----------|
| | | | Code | v | Amount | (A) or (D) | Price | Transaction(s) (Instr. 3 and 4) | | (1150.4) |
| Common Stock | 11/10/2023 | | М | | 114 | A | \$0 | 1,278 | D | |
| Common Stock | 11/10/2023 | | F | | 51 ⁽¹⁾ | D | \$634.76 | 1,227 | D | |

Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned

(e.g., puts, calls, warrants, options, convertible securities) 6. Date Exercisable and 7. Title and 5. Number 8. Price of Derivative 1. Title of 3. Transaction 3A. Deemed 9. Number of 10. 11. Nature Derivative Conversion Date (Month/Day/Year) Execution Date .. Transaction Expiration Date (Month/Day/Year) Amount of derivative Ownership of Indirect or Exercise Price of Derivative Securities Underlying Derivative Security (Instr. 3 and 4) Security (Instr. 3) if any Code (Instr. 8) Security (Instr. 5) Securities Beneficially Form: Beneficial Direct (D) (Month/Day/Year) Securities Ownership Acquired (A) or Disposed Derivative Owned Following or Indirect (I) (Instr. 4) (Instr. 4) Security Reported Transaction(s) (Instr. 4) of (D) (Instr. 3, 4 and 5) Amount or Number Expiration Date of (A) Title Shares Code v (D) Exercisable Date Restricted Commor Stock (2) 11/10/2023 м 114 (3) (3)114 \$<mark>0</mark> 1.024 D Stock Units

Explanation of Responses:

1. Represents shares relinquished by the Reporting Person in exchange for the Issuer's payment of federal and state tax withholding obligations of the Reporting Person resulting from the vesting of RSUs, in accordance with Rule 16b-3.

2. Each restricted stock unit represents a contingent right to receive one share of Issuer's common stock.

3. The restricted stock units vest as to 1/16th of the total shares quarterly, with the first vesting occurring on May 12, 2022, and subject to the continued service of the Reporting Person on each vesting date.

/s/ Nicholas Tzitzon by Russell 11/14/2023

S. Elmer, Attorney-in-Fact

** Signature of Reporting Person Date

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

* If the form is filed by more than one reporting person, see Instruction 4 (b)(v).

** Intentional misstatements or omissions of facts constitute Federal Criminal Violations See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB Number.