FORM 4

## **UNITED STATES SECURITIES AND EXCHANGE COMMISSION**

Vashington,∣	D.C.	20549	
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Check this box if no longer subject to							
Section 16. Form 4 or Form 5							
obligations may continue. See							
Instruction 1(b).							

## STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP

	OMB APPROVAL								
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l	hours per response:	0.5							

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

1. Name and Address of Reporting Person*  Barber Paul V					2. Issuer Name and Ticker or Trading Symbol ServiceNow, Inc. [ NOW ]								5. Relationship of Reporting Person(s) to Issuer Check all applicable) X Director 10% Owner				
(Last) (First) (Middle) 100 INTERNATIONAL DRIVE, SUITE 19100					3. Date of Earliest Transaction (Month/Day/Year) 06/28/2012								Officer ( below)	give title		Other (sp below)	ecify
(Street) BALTIMORE MD 21202				4	4. If Amendment, Date of Original Filed (Month/Day/Year)						Line)	Individual or Joint/Group Filing (Check Applicable ne)  X Form filed by One Reporting Person Form filed by More than One Reporting Person					
(City)	(S	state)	(Zip)														
	Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned																
1. Title of Security (Instr. 3)  2. Transc Date (Month/L				te	action 2A. Deemed Execution Date, if any (Month/Day/Year)		Code (In	Transaction Disposed Of (D) (Instr. 3, 4 Code (Instr.		d (A) or r. 3, 4 and 5)	5. Amount Securities Beneficial Owned Fo	Form: (D) or		: Direct II Indirect E str. 4)	7. Nature of ndirect Beneficial Ownership		
							Code	v	Amount	(A) or (D)	Price	Reported Transactio (Instr. 3 ar	tion(s)		(1	Instr. 4)	
	Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)																
1. Title of Derivative Security (Instr. 3)	2. Conversion or Exercise Price of Derivative Security		3A. Deemed Execution Date, if any (Month/Day/Yea	Code (Instr.		Derivative E		6. Date Exercisable Expiration Date (Month/Day/Year)		e and 7. Title and Am of Securities Underlying Derivative Secu (Instr. 3 and 4)		es g Security	8. Price of Derivative Security (Instr. 5)	9. Number of derivative Securities Beneficially Owned Following Reported	y C	10. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)	Beneficial Ownership (Instr. 4)
				Code	v			Date Exercisable		oiration e	Title	Amount or Number of Shares		Transaction(s) (Instr. 4)			
Director Stock Option (right to buy)	\$18	06/28/2012		A		100,000		(1)	06/	27/2022 <sup>(2)</sup>	Common Stock	100,000	\$0	100,000	)	D <sup>(2)</sup>	

## **Explanation of Responses:**

- 1. Represents a stock option (the "Option") which vests as to 1/3rd of the total number of shares on June 28, 2013 and thereafter vests as to an additional 1/3rd of the total number of shares on each of the second and third anniversary of June 28, 2012.
- 2. The proceeds from the future sale of shares of common stock issuable upon exercise of the Option (the "Shares") will be delivered to JMI Associates V, L.L.C., the general partner of JMI Equity Fund V, L.P. ("Fund V") and JMI Equity Fund V (AI), L.P. ("Fund V (AI)" and together with Fund V, collectively the "Equity V Funds"), pursuant to a contractual obligation of Mr. Barber to assign any compensation received for service as a director on the board of directors of the Issuer, to offset the management fees of the Equity V Funds. Mr. Barber is a managing member of JMI Associates V, L.L.C. Mr. Barber disclaims Section 16 beneficial ownership of the Shares, except to the extent of his pecuniary interest, if any, in the Shares by virtue of his membership interest in JMI Associates V, L.L.C.

/s/ Paul V. Barber

07/02/2012

\*\* Signature of Reporting Person

Date

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

- \* If the form is filed by more than one reporting person, see Instruction 4 (b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB Number.