

UNITED STATES SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549  
FORM D

Notice of Exempt Offering of Securities

| OMB APPROVAL                                 |           |
|--|-----------|
| OMB Number:                                  | 3235-0076 |
| Estimated average burden hours per response: | 4.00      |

1. Issuer's Identity

|  |                 |      |  |
|--|-----------------|------|--|
| CIK (Filer ID Number)  | Previous Names  | None | Entity Type  |
| <a href="#">0001373715</a>   | Glidesoft, Inc. |      | <input checked="" type="checkbox"/> Corporation    |
| Name of Issuer   |                 |      | <input type="checkbox"/> Limited Partnership       |
| SERVICE-NOW.COM  |                 |      | <input type="checkbox"/> Limited Liability Company |
| Jurisdiction of Incorporation/Organization                                     |                 |      | <input type="checkbox"/> General Partnership       |
| CALIFORNIA   |                 |      | <input type="checkbox"/> Business Trust            |
| Year of Incorporation/Organization   |                 |      | <input type="checkbox"/> Other (Specify)           |
| Over Five Years Ago  |                 |      |  |
| <input checked="" type="checkbox"/> Within Last Five Years (Specify Year) 2004 |                 |      |  |
| <input type="checkbox"/> Yet to Be Formed                                      |                 |      |  |

2. Principal Place of Business and Contact Information

|                      |                        |                  |                        |
|----------------------|------------------------|------------------|------------------------|
| Name of Issuer       |                        |                  |                        |
| SERVICE-NOW.COM      |                        |                  |                        |
| Street Address 1     |                        | Street Address 2 |                        |
| 120 S. SIERRA AVENUE |                        |                  |                        |
| City                 | State/Province/Country | ZIP/PostalCode   | Phone Number of Issuer |
| SOLANA BEACH         | CA                     | 92075            | 858-720-0477           |

3. Related Persons

|  |                        |                |
|--|------------------------|----------------|
| Last Name  | First Name             | Middle Name    |
| LUDDY  | FREDERIC               | B.             |
| Street Address 1   | Street Address 2       |                |
| c/o Service-now.com  | 120 S. SIERRA AVENUE   |                |
| City   | State/Province/Country | ZIP/PostalCode |
| SOLANA BEACH   | CA                     | 92075          |
| Relationship: <input checked="" type="checkbox"/> Executive Officer <input checked="" type="checkbox"/> Director <input type="checkbox"/> Promoter |                        |                |

Clarification of Response (if Necessary):

|   |                        |                |
|---|------------------------|----------------|
| Last Name   | First Name             | Middle Name    |
| BARBER  | PAUL                   | V.             |
| Street Address 1  | Street Address 2       |                |
| c/o Service-now.com   | 120 S. SIERRA AVENUE   |                |
| City  | State/Province/Country | ZIP/PostalCode |
| Solana Beach  | CA                     | 92075          |
| Relationship: <input type="checkbox"/> Executive Officer <input checked="" type="checkbox"/> Director <input type="checkbox"/> Promoter |                        |                |

Clarification of Response (if Necessary):

|   |                               |                       |
|---|-------------------------------|-----------------------|
| <b>Last Name</b>  | <b>First Name</b>             | <b>Middle Name</b>    |
| RAMSEY  | CHARLES                       |                       |
| <b>Street Address 1</b>                                       | <b>Street Address 2</b>       |                       |
| c/o Service-now.com   | 120 S. SIERRA AVENUE          |                       |
| <b>City</b>   | <b>State/Province/Country</b> | <b>ZIP/PostalCode</b> |
| SOLANA BEACH  | CA                            | 92075                 |
| <b>Relationship:</b> Executive Officer X Director    Promoter |                               |                       |

Clarification of Response (if Necessary):

|  |                               |                       |
|--|-------------------------------|-----------------------|
| <b>Last Name</b>   | <b>First Name</b>             | <b>Middle Name</b>    |
| CHEDRICK   | ANDREW                        |                       |
| <b>Street Address 1</b>  | <b>Street Address 2</b>       |                       |
| c/o Service-now.com  | 120 S. SIERRA AVENUE          |                       |
| <b>City</b>  | <b>State/Province/Country</b> | <b>ZIP/PostalCode</b> |
| SOLANA BEACH   | CA                            | 92075                 |
| <b>Relationship:</b> X Executive Officer    Director    Promoter |                               |                       |

Clarification of Response (if Necessary):

|   |                               |                       |
|---|-------------------------------|-----------------------|
| <b>Last Name</b>  | <b>First Name</b>             | <b>Middle Name</b>    |
| Leone   | Douglas                       |                       |
| <b>Street Address 1</b>                                       | <b>Street Address 2</b>       |                       |
| c/o Service-now.com   | 120 S. SIERRA AVENUE          |                       |
| <b>City</b>   | <b>State/Province/Country</b> | <b>ZIP/PostalCode</b> |
| Solana Beach  | CA                            | 92075                 |
| <b>Relationship:</b> Executive Officer X Director    Promoter |                               |                       |

Clarification of Response (if Necessary):

4. Industry Group

|   |                        |                           |
|---|------------------------|---------------------------|
| Agriculture   | Health Care            | Retailing                 |
| Banking & Financial Services  | Biotechnology          | Restaurants               |
| Commercial Banking  | Health Insurance       | Technology                |
| Insurance   | Hospitals & Physicians | Computers                 |
| Investing   | Pharmaceuticals        | Telecommunications        |
| Investment Banking  | Other Health Care      | X Other Technology        |
| Pooled Investment Fund  | Manufacturing          | Travel                    |
| Is the issuer registered as an investment company under the Investment Company Act of 1940? | Real Estate            | Airlines & Airports       |
| Yes                      No   | Commercial             | Lodging & Conventions     |
| Other Banking & Financial Services  | Construction           | Tourism & Travel Services |
| Business Services   | REITS & Finance        | Other Travel              |
| Energy  | Residential            | Other                     |
| Coal Mining   | Other Real Estate      |                           |
| Electric Utilities  |                        |                           |
| Energy Conservation   |                        |                           |
| Environmental Services  |                        |                           |
| Oil & Gas   |                        |                           |
| Other Energy  |                        |                           |

## 5. Issuer Size

| Revenue Range                | OR | Aggregate Net Asset Value Range |
|------------------------------|----|---------------------------------|
| No Revenues                  |    | No Aggregate Net Asset Value    |
| \$1 - \$1,000,000            |    | \$1 - \$5,000,000               |
| \$1,000,001 - \$5,000,000    |    | \$5,000,001 - \$25,000,000      |
| \$5,000,001 - \$25,000,000   |    | \$25,000,001 - \$50,000,000     |
| \$25,000,001 - \$100,000,000 |    | \$50,000,001 - \$100,000,000    |
| Over \$100,000,000           |    | Over \$100,000,000              |
| X Decline to Disclose        |    | Decline to Disclose             |
| Not Applicable               |    | Not Applicable                  |

## 6. Federal Exemption(s) and Exclusion(s) Claimed (select all that apply)

|   |                                       |
|---|---------------------------------------|
| Rule 504(b)(1) (not (i), (ii) or (iii)) | Rule 505                              |
| Rule 504 (b)(1)(i)                      | X Rule 506                            |
| Rule 504 (b)(1)(ii)                     | Securities Act Section 4(5)           |
| Rule 504 (b)(1)(iii)                    | Investment Company Act Section 3(c)   |
|   | Section 3(c)(1)      Section 3(c)(9)  |
|   | Section 3(c)(2)      Section 3(c)(10) |
|   | Section 3(c)(3)      Section 3(c)(11) |
|   | Section 3(c)(4)      Section 3(c)(12) |
|   | Section 3(c)(5)      Section 3(c)(13) |
|   | Section 3(c)(6)      Section 3(c)(14) |
|   | Section 3(c)(7)                       |

## 7. Type of Filing

X New Notice    Date of First Sale 2009-11-25    First Sale Yet to Occur  
Amendment

## 8. Duration of Offering

Does the Issuer intend this offering to last more than one year?    Yes X No

## 9. Type(s) of Securities Offered (select all that apply)

|   |                                  |
|---|----------------------------------|
| X Equity  | Pooled Investment Fund Interests |
| Debt  | Tenant-in-Common Securities      |
| Option, Warrant or Other Right to Acquire Another Security                                  | Mineral Property Securities      |
| Security to be Acquired Upon Exercise of Option, Warrant or Other Right to Acquire Security | Other (describe)                 |

## 10. Business Combination Transaction

Is this offering being made in connection with a business combination transaction, such as a merger, acquisition or exchange offer?    Yes X No

Clarification of Response (if Necessary):

## 11. Minimum Investment

Minimum investment accepted from any outside investor \$0 USD

## 12. Sales Compensation

Recipient      Recipient CRD Number X None

(Associated) Broker or Dealer X None

(Associated) Broker or Dealer CRD Number X None

**Street Address 1**

**Street Address 2**

City

State/Province/Country

ZIP/Postal Code

State(s) of Solicitation (select all that apply)

Check "All States" or check individual States

All States

Foreign/non-US

**13. Offering and Sales Amounts**

Total Offering Amount      \$66,140,429 USD   or   Indefinite

Total Amount Sold            \$41,363,896 USD

Total Remaining to be Sold \$24,776,533 USD   or   Indefinite

Clarification of Response (if Necessary):

**14. Investors**

Select if securities in the offering have been or may be sold to persons who do not qualify as accredited investors, and enter the number of such non-accredited investors who already have invested in the offering.

Regardless of whether securities in the offering have been or may be sold to persons who do not qualify as accredited investors, enter the total number of investors who already have invested in the offering:

1

**15. Sales Commissions & Finder's Fees Expenses**

Provide separately the amounts of sales commissions and finders fees expenses, if any. If the amount of an expenditure is not known, provide an estimate and check the box next to the amount.

Sales Commissions            \$0 USD    Estimate

Finders' Fees                 \$0 USD    Estimate

Clarification of Response (if Necessary):

**16. Use of Proceeds**

Provide the amount of the gross proceeds of the offering that has been or is proposed to be used for payments to any of the persons required to be named as executive officers, directors or promoters in response to Item 3 above. If the amount is unknown, provide an estimate and check the box next to the amount.

\$37,642,785 USD    Estimate

Clarification of Response (if Necessary):

\$37,642,785.94 of the gross proceeds of the offering have been used to repurchase shares of the Company's Common Stock held by Frederic B. Luddy, the Company's President, CEO and director, and Andrew J. Chedrick, the Company's CFO.

**Signature and Submission**

Please verify the information you have entered and review the Terms of Submission below before signing and clicking SUBMIT below to file this notice.

**Terms of Submission**

In submitting this notice, each issuer named above is:

- Notifying the SEC and/or each State in which this notice is filed of the offering of securities described and undertaking to furnish them, upon written request, in the accordance with applicable law, the information furnished to offerees.\*
- Irrevocably appointing each of the Secretary of the SEC and, the Securities Administrator or other legally designated officer of the State in which the issuer maintains its principal place of business and any State in which this notice is filed, as its agents for service of process, and agreeing that these persons may accept service on its behalf, of any notice, process or pleading, and further agreeing that such service may be made by registered or certified mail, in any Federal or state action, administrative proceeding, or arbitration brought against the issuer in any place subject to the jurisdiction of the United States, if the action, proceeding or arbitration (a) arises out of any activity in connection with the offering of securities that is the subject of this notice, and (b) is founded, directly or indirectly, upon the provisions of: (i) the Securities Act of 1933, the Securities Exchange Act of 1934, the Trust Indenture Act of 1939, the Investment Company Act of 1940, or the Investment

Advisers Act of 1940, or any rule or regulation under any of these statutes, or (ii) the laws of the State in which the issuer maintains its principal place of business or any State in which this notice is filed.

- Certifying that, if the issuer is claiming a Rule 505 exemption, the issuer is not disqualified from relying on Rule 505 for one of the reasons stated in Rule 505(b)(2)(iii).

Each Issuer identified above has read this notice, knows the contents to be true, and has duly caused this notice to be signed on its behalf by the undersigned duly authorized person.

For signature, type in the signer's name or other letters or characters adopted or authorized as the signer's signature.

| Issuer          | Signature          | Name of Signer     | Title                   | Date       |
|-----------------|--------------------|--------------------|-------------------------|------------|
| SERVICE-NOW.COM | Andrew J. Chedrick | ANDREW J. CHEDRICK | Chief Financial Officer | 2009-12-08 |

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB number.

\* This undertaking does not affect any limits Section 102(a) of the National Securities Markets Improvement Act of 1996 ("NSMIA") [Pub. L. No. 104-290, 110 Stat. 3416 (Oct. 11, 1996)] imposes on the ability of States to require information. As a result, if the securities that are the subject of this Form D are "covered securities" for purposes of NSMIA, whether in all instances or due to the nature of the offering that is the subject of this Form D, States cannot routinely require offering materials under this undertaking or otherwise and can require offering materials only to the extent NSMIA permits them to do so under NSMIA's preservation of their anti-fraud authority.