# UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

## **SCHEDULE 14A**

(Rule 14a-101)

#### SCHEDULE 14A INFORMATION

Proxy Statement Pursuant to Section 14(a) of the Securities Exchange Act of 1934

Filed by the Registrant  $\square$ 

Filed by a Party other than the Registrant o

Check the appropriate box:

- o Preliminary Proxy Statement
- Confidential, for Use of the Commission Only (as permitted by Rule 14a-6(e)(2))
- o Definitive Proxy Statement
- Definitive Additional Materials
- o Soliciting Material Pursuant to §240.14a-12

### SERVICENOW, INC.

(Name of Registrant as Specified In Its Charter)

(Name of Person(s) Filing Proxy Statement, if other than the Registrant)

Payment of Filing Fee (Check the appropriate box):

- $\square$  No fee required.
- Fee computed on table below per Exchange Act Rules 14a-6(i)(1) and 0-11.
  - 1) Title of each class of securities to which transaction applies:
  - 2) Aggregate number of securities to which transaction applies:
  - 3) Per unit price or other underlying value of transaction computed pursuant to Exchange Act Rule 0-11 (set forth the amount on which the filing fee is calculated and state how it was determined):
  - 4) Proposed maximum aggregate value of transaction:
  - 5) Total fee paid:
- o Fee paid previously with preliminary materials.
- o Check box if any part of the fee is offset as provided by Exchange Act Rule 0-11(a)(2) and identify the filing for which the offsetting fee was paid previously. Identify the previous filing by registration statement number, or the Form or Schedule and the date of its filing.
  - 1) Amount Previously Paid:
  - 2) Form, Schedule or Registration Statement No.:
  - 3) Filing Party:
  - 4) Date Filed:

## Stockholder Meeting to Be Held on June 08, 2016 Meeting Inf

SERVICENOW, INC.

### **Meeting Information**

Meeting Type: Annual Meeting For holders as of: April 19, 2016

\*\*\* Exercise Your Right to Vote \*\*\*
Important Notice Regarding the Availability of Proxy Materials for the

**Date:** June 08, 2016 **Time:** 11:30 AM PDT

Location: ServiceNow, Inc. Headquarters 2225 Lawson Lane Santa Clara, California 95054

You are receiving this communication because you hold shares in the above named company.

This is not a ballot. You cannot use this notice to vote these shares. This communication presents only an overview of the more complete proxy materials that are available to you on the Internet. You may view the proxy materials online at www.proxyvote.com or easily request a paper copy (see reverse side).

We encourage you to access and review all of the important information contained in the proxy materials before voting.

See the reverse side of this notice to obtain proxy materials and voting instructions.

SERVICENOW, INC. 2225 LAWSON LANE SANTA CLARA, CA 95054

### — Before You Vote —

How to Access the Proxy Materials

#### Proxy Materials Available to VIEW or RECEIVE:

1. Notice of Annual Meeting of Stockholders and Proxy Statement 2. Annual Report to Stockholders

#### How to View Online:

Have the information that is printed in the box marked by the arrow  $\rightarrow$  xxxx xxxx xxxx xxxx (located on the following page) and visit: www.proxywote.com

#### How to Request and Receive a PAPER or E-MAIL Copy:

If you want to receive a paper or e-mail copy of these documents, you must request one. There is NO charge for requesting a copy. Please choose one of the following methods to make your request:

BY INTERNET: www.proxyvote.com
 BY TELEPHONE: 1-800-579-1639

3) BY E-MAIL\*: sendmaterial@proxyvote.com

\* If requesting materials by e-mail, please send a blank e-mail with the information that is printed in the box marked by the arrow  $\longrightarrow$  xxxx xxxx xxxx xxxx (located on the following page) in the subject line.

Requests, instructions and other inquiries sent to this e-mail address will NOT be forwarded to your investment advisor. Please make the request as instructed above on or before May 25, 2016 to facilitate timely delivery.

#### — How To Vote —

Please Choose One of the Following Voting Methods

**Vote In Person:** Many stockholder meetings have attendance requirements including, but not limited to, the possession of an attendance ticket issued by the entity holding the meeting. Please check the meeting materials for any special requirements for meeting attendance. At the meeting, you will need to request a ballot to vote these shares.

**Vote By Internet:** To vote now by Internet, go to <a href="https://www.proxyvote.com">www.proxyvote.com</a>. Have the information that is printed in the box marked by the arrow <a href="https://www.xxxx.xxxx.xxxx">xxxx.xxxx.xxxx</a> available and follow the instructions.

Vote By Mail: You can vote by mail by requesting a paper copy of the materials, which will include a proxy card.

## Voting items

The Board of Directors recommends you vote  $\underline{FOR}$  each of the Nominees listed in Proposal 1, and FOR Proposals 2 and 3.

 Election of the directors listed below:

Nominees

- 1A. Paul V. Barber
- 1B. Ronald E.F. Codd
- 1C. Frank Slootman
- 2. An advisory resolution to approve the compensation of our Named Executive Officers.
- 3. Ratification of PricewaterhouseCoopers LLP as the independent registered public accounting firm for 2016.

NOTE: The proxies may vote in their discretion upon any and all other matters that may properly come before the meeting or any adjournment thereof.

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SERVICENOW, INC. 2225 LAWSON LAME SANTA CLARA CA 95054

VOTE BY INTERNET - www.proxyvote.com
Use the Internet to transmit your voting instructions and for electronic delivery of information up until 11:59 P.M. Eastern Time the day before the cut-off date or meeting date. Have your proxy card in hand when you access the web site and tollow the instructions to obtain your records and to create an electronic voting instruction form.

ELECTRONIC DELIVERY OF FUTURE PROXY MATERIALS
If you would like to reduce the costs incurred by our company in mailing proxy materials, you can consert to receiving all future proxy statements, proxy cards and annual suports electronically via e-mail or the internet. To sign up for electronic delivery, please follow the instructions above to vote using the Internet and, when prompted, indicate that you agree to receive or access proxy materials electronically in future years.

VOTE BY PHONE - 1-800-690-6903
Use any touch-tone telephone to transmit your voting instructions up until 11:59
P.M. Eastern Time the day before the cut-off date or meeting date. Have your proxy card in hand when you call and then follow the instructions.

VOTE BY MAIL Mark, sign and date your proxy card and return it in the postage-paid envelope we have provided or return it to Vote Processing, old Broadridge, 51 Mercedes Wlay, Edgewood, NY 11717.

TO VOTE, MARK BLOCKS BELOW IN BLUE OR BLACK INK AS FOLLOWS:

KEEP THIS PORTION FOR YOUR RECORDS

THIS PROXY CARD IS VALID ONLY WHEN SIGNED AND DATED.

KEEP THIS PORTION FOR YOUR RECORDS

DETACH AND RETURN THIS PORTION ONLY

The Board of Directors recommends you vote FOR each of the Nominees listed in Proposal 1, and FOR Proposals 2 and 3.					$\neg$
1. Election of the directors listed below:					
Nortnees	For	Against	Abstain		
1A. Paul V. Barber	0	0	0		
1B. Ronald E.F. Codd	0	0	0	MOTE: The proxies may vote in their discretion upon any and all other matters that may properly come before the meeting or any adjournment thereof.	
1C. Frank Slootman	0	0	0		
	For	Against	Abstain		
<ol><li>An advisory resolution to approve the compensation of our Named Executive Officers.</li></ol>	0	0	0		
<ol> <li>Ratification of PricewaterhouseCoopers LLP as the independent registered public accounting firm for 2016.</li> </ol>	0	0	0		
For address change/comments, mark here. (see reverse for instructions)	Yes	No	0		
Please indicate if you plan to attend this meeting	0	0			
Please sign exactly as your name(s) appear(s) hereon attorney, executor, administrator, or other fiductary title as such. Joint owners should each sign personal sign. If a corporation or partnership, please sign in partnership name, by authorized officer.	lly. All	e give fu holders	eust		
Signature [PLEASE SIGN WITHIN BOX] Date				Signature (Joint Owners) Date	

#### Important Notice Regarding the Availability of Proxy Materials for the Annual Meeting:

The Notice of Annual Meeting of Stockholders and Proxy Statement and the Annual Report to Stockholders are available at <a href="https://www.proxyvote.com">www.proxyvote.com</a>

## SERVICENOW, INC. Annual Meeting of Stockholders June 8, 2016 11:30 AM This proxy is solicited by the Board of Directors

The stockholder(s) hereby appoint(s) Frank Slootman and Michael P. Scarpelli or either of them, as proxies, each with the power to appoint his substitute, and hereby authorizes them to represent and to vote, as designated on the reverse side of this ballot, all of the shares of common stock of SERVICENOW, INC that the stockholder(s) is/are entitled to vote at the Annual Meeting of Stockholders to be held at 11:30 AM, PDT on June 8, 2016, at the company headquarters, located at 2225 Lawson Lane, Santa Clara, California 95054, and any adjournment or postponement thereof.

This proxy, when properly executed, will be voted in the manner directed herein. If no such direction is made, this proxy will be voted in accordance with the Board of Directors' recommendations.

Address change/comments:	
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(If you noted any Address Changes and/or Comments above, please mark corresponding box on the reverse side.)

Continued and to be signed on reverse side