FORM 4

## UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington,	D.C.	20549
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STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

## OMB APPROVAL OMB Number: 3235-0287 Estimated average burden 0.5 hours per response:

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

1. Name and Address of Reporting Person* <u>ELMER RUSSELL S</u>					2. Issuer Name and Ticker or Trading Symbol ServiceNow, Inc. [ NOW ]								neck all appl Direct	icable) or	g Person(s) to Is		wner		
(Last) (First) (Middle) C/O SERVICENOW, INC.						3. Date of Earliest Transaction (Month/Day/Year) 11/07/2023								X Office below	,	e Other below al Counsel		pecify	
2225 LAWSON LANE				4. I1 -	4. If Amendment, Date of Original Filed (Month/Day/Year)								6. Individual or Joint/Group Filing (Check Applicable Line)  X Form filed by One Reporting Person						
(Street) SANTA CLARA CA 95054														Form filed by More than One Reporting Person					
(City) (State) (Zip)					Rı	Rule 10b5-1(c) Transaction Indication													
X Check this box to indicate that a transaction was made purs satisfy the affirmative defense conditions of Rule 10b5-1(c).									uant to a co See Instruc	It to a contract, instruction or written plan that is intended to e Instruction 10.									
			le I - No			_			<del></del>	Dis	·			lly Owne					
Date			2. Transa Date (Month/D	ay/Year) if		2A. Deemed Execution Date, if any (Month/Day/Year)		3. Transaction Code (Instr. ) 8)		4. Securities Acquired (A) Disposed Of (D) (Instr. 3, 4		ed (A) or tr. 3, 4 and	5) Securiti Benefic Owned	Amount of ecurities eneficially wned Following		Direct of Endirect Er. 4)	7. Nature of Indirect Beneficial Ownership		
									Code	v	Amount	(A) or (D)	Price	Transac	Reported Transaction(s) (Instr. 3 and 4)		(	(Instr. 4)	
Common Stock 11/0			11/07	/2023	2023			M		112	A	\$0	4,	4,337					
Common Stock 11/0			11/07	/2023	2023			F		56(1)	D	\$613.	91 4,	4,281					
Common Stock 11/08/2			/2023	2023		S <sup>(2)</sup>		56	D	\$616.	08 4,	4,225							
		Т	able II								osed of			y Owned					
1. Title of Derivative Security (Instr. 3)	2. Conversion or Exercise Price of Derivative Security	3. Transaction Date (Month/Day/Year)	3A. Deer Execution if any (Month/E			Transaction Code (Instr.		of		6. Date Exercisable a Expiration Date (Month/Day/Year)		nd 7. Title and Amount of Securities Underlying Derivative Sect (Instr. 3 and 4)		8. Price of Derivative Security (Instr. 5)	9. Numbe derivative Securities Beneficial Owned Following Reported Transactic (Instr. 4)	O' Fo Di OI (I)	10. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)	11. Nature of Indirect Beneficial Ownership (Instr. 4)	
					Code	v	(A)	(D)	Date Exercisab		Expiration Date	Title	Amount or Number of Shares						
Restricted Stock	(3)	11/07/2023			M			112	(4)		(4)	Common Stock	112	\$0	556		D		

## **Explanation of Responses:**

- 1. Represents shares relinquished by the Reporting Person in exchange for the Issuer's payment of federal and state tax withholding obligations of the Reporting Person resulting from the vesting of RSUs, in accordance with Rule 16b-3.
- 2. The transactions reported on this Form 4 were effected pursuant to a Rule 10b5-1 trading plan adopted by the Reporting Person on February 21, 2023.
- 3. Each restricted stock unit represents a contingent right to receive one share of Issuer's common stock.
- 4. The restricted stock units vest as to 1/16th of the total shares quarterly, with the first vesting occurring on May 7, 2021, and subject to the continued service of the Reporting Person on each vesting date.

## Remarks:

/s/ Russell S. Elmer

11/09/2023

\*\* Signature of Reporting Person

Date

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

- \* If the form is filed by more than one reporting person, see Instruction 4 (b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB Number.