FORM 4

Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

## **UNITED STATES SECURITIES AND EXCHANGE COMMISSION**

Vashington,	D.C.	20549
-------------	------	-------

STATEMENT	OF	CHANGES	IN	BENEFICIAL	OWNERSHIP

OMB APPROVAL											
OMB Number: 3235-02											
Estimated average burden											
hours per response:	0.5										

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

1. Name and Address of Reporting Person* Smith Paul John					2. Issuer Name and Ticker or Trading Symbol ServiceNow, Inc. [ NOW ]									all applic	cable) or	g Pers	son(s) to Iss	vner	
(Last)	(Fi		(Middle)		3. Date of Earliest Transaction (Month/Day/Year) 02/06/2024								X Officer (give title below) Other (specify below)  Chief Commercial Officer					specify	
2225 LA	WSON LA	NE			4. If	4. If Amendment, Date of Original Filed (Month/Day/Year)							6. Individual or Joint/Group Filing (Check Applicable Line)						
(Street) SANTA	CLARA C	A 9	95054											X		iled by Mor		orting Person One Repo	
(City)	(St	ate) (	(Zip)		Rι	Rule 10b5-1(c) Transaction Indication													
						Check this box to indicate that a transaction was made pursuant to a contract, instruction or written plan that is intended to satisfy the affirmative defense conditions of Rule 10b5-1(c). See Instruction 10.													
	Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned																		
1. Title of Security (Instr. 3)  2. Transat Date (Month/Date)				Execution Date,			Code (II	Transaction Disposed Of (D) (Instr. 3, 4 Code (Instr. 5)				4 and Securitie Benefici		es Foially (D Following (I)	Form (D) o	orm: Direct D) or Indirect ) (Instr. 4)	7. Nature of Indirect Beneficial Ownership (Instr. 4)		
			Code				v	Amount	(A) o (D)	r Price	- 1	Transaction(s) (Instr. 3 and 4)			(111041. 4)				
	Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)																		
		ransaction of ode (Instr. Derivativ		tive ties ed	6. Date Exercisable ar Expiration Date (Month/Day/Year)			d 7. Title and Amount of Securities Underlying Derivative Securi (Instr. 3 and 4)		8. Price Derivati Security (Instr. 5)		ve derivative Securities		10. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)	11. Nature of Indirect Beneficial Ownership (Instr. 4)				
				С	ode	v	(A)	(D)	Date Exercisable		xpiration ate	Title	Amount or Number of Shares						
Employee Stock Option (Right to Buy)	\$655.94	02/06/2024			A		7,831		(1)	12	2/13/2031	Common Stock	7,831	\$6	655.94	23,493 <sup>(</sup>	1)	D	

## **Explanation of Responses:**

1. As the Issuer has previously disclosed, on December 13, 2021, a Performance Stock Option ("PSO") was granted to the Reporting Person. The Issuer also disclosed that there are eight separate tranches to the PSO and any tranche may vest only if both subscription revenue and stock price performance metrics are met, in addition to service requirements. The performance period ends September 30, 2026. On February 6, 2024, the Issuer's Compensation Committee certified achievement of the subscription revenue metric for Tranche Three of the PSO. Despite having met this performance metric, the shares for Tranche Three have not yet vested. They may vest, if at all, only if: (i) achievement of the applicable stock price metric is certified; and (ii) the Reporting Person is an employee of the Issuer on such vesting

## Remarks:

/s/ Paul John Smith by Russell S. Elmer, Attorney-in-Fact

02/08/2024

\*\* Signature of Reporting Person

Date

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

- $^{\star}$  If the form is filed by more than one reporting person, see Instruction 4 (b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB Number.